

Electronic Acknowledgement Receipt

EFS ID:	5297520
Application Number:	10673105
International Application Number:	
Confirmation Number:	2566
Title of Invention:	Contact center resource allocation based on work bidding/auction
First Named Inventor/Applicant Name:	Andrew D. Flockhart
Customer Number:	48500
Filer:	Douglas W. Swartz/Christine Jacquet
Filer Authorized By:	Douglas W. Swartz
Attorney Docket Number:	4366-113
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Application Type:	Utility under 35 USC 111(a)

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Payment Type	Deposit Account
Payment was successfully received in RAM	\$810
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	RCE.pdf	768191 9814699x692d813c762766b1ee4c63c7bc829	no	3

Warnings:

Information:

2		AMEND_5_7_09.pdf	1529006 8f9dd32881b11e921e7c5468f5d8020415f0578	yes	15
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Multipart Description/PDF files in .zip description

Document Description	Start	End
Amendment Submitted/Entered with Filing of CPA/RCE	1	1
Claims	2	9
Applicant Arguments/Remarks Made in an Amendment	10	15

Warnings:

Information:

3	Fee Worksheet (PTO-875)	fee-info.pdf	30217 208889ecd4002ecd8f3debbbae5353b3871756	no	2
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Total Files Size (in bytes):			2327414
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